

# Trail's End 2025 Scout & Parent Guide



# Prepare

## Download the App $\rightarrow$

New Scouts: register an account

• Use your zip code or Trail's

End Unit Code: HT57K

You can use one email for multiple accounts

Returning Scouts: sign in using your 2024 username

Families: click name dropdown at top of screen to switch between accounts in the App

## What's Next in App?

- Set your goal on Rewards page
- Customize your online fundraising page
- · Reserve storefront shifts
- After reserving, view site instructions for arrival and setup details
- Watch NEW storefront videos on Training page

#### **Practice Your Pitch**

"Hi, my name is \_\_\_\_\_ (first name only!) would you like to help support local scouting or send a gift to the military?

• Even if a customer says no, say "Thank you and have a nice day!"

#### **Tips**

- · Follow Scout Oath, Scout Law, and Guide to Safe Scouting at all times
- Make prospect list of family & friends to ask
- Sell individually at storefronts with your parent
- Wear your Class A uniform
- Join the Trail's End Scout Parents Community on Facebook for best practices & support



## **Storefront Code of Conduct**

- Table will be set up for you, please read instructions in folder or cashbox
- Enhance the shoppers' experience! Do not pester or follow them to their cars.
- Respect store equipment & merchandise
- Leave No Trace!

## PACK 495 BONUS

Sell \$1250 or MORE in product and earn your dues for the year!

# Sell

#### **Best Practices**

- Record all sales in App, including donations
- Heroes & Helpers Donations: your customers can send products to military troops, first responders and food banks, while still supporting you!
- Follow-up with online customers who have not purchased
- Track progress in App & sell to your goal!

## Ways to Sell

- · Storefront: sign up and work shifts
- Online: share your page with family and friends via social, email, or text
- Wagon: sales to neighbors

#### PACK 495 BONUS

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#### Earn Rewards

- Accumulate points towards your Amazon eGift Card when using the Trail's End App
- Credit & Online: 1.25 pts per \$1 sold
- · Cash: 1 pt per \$1 sold
- View NEW storefront & online bonuses!



## Credit is Preferred

- Trail's End pays all fees!
- Major credit cards are accepted using Square readers or manual entry
- Apple Pay, Google Pay & Cash App Pay are accepted using the share feature at checkout for customers to pay on their device!
- How to connect a Bluetooth reader



# Wrap Up

#### **Finish Strong**

- Promptly deliver undelivered orders
- Turn in cash to your leader
- Thank your customers
- Claim your Reward

#### My Leaders:

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For more information, visit our FAQs



